

Equipment Type	Headset Type	Set up Information
3Com		
NBX 100 Handset	1) Soundpro Headset & Amp 2) Jabra Headset & Amp	
Softphones	1) Any USB Headset	
2102, 3101, 3102	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	May need headset & amp on 3102
Aastra		
480i, 9133i SIP IP Phone	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	
Zultys Branded 53i, 55i, 57i	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	If using wireless, cannot use HL10, maybe GN1000 with some difficulty.
Alcatel / Omni		
Single Line Telephone 1000, 1050, 500, 550, 2000, 2730	Not Compatible	
Single Line Telephone 1200C, 2111, 2112	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Single Line Telephone 2410, 2412	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Single Line Telephone 5101		5101 Modification required - contact phone supplier
5200 Series - Console	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
5200 Series - Digital Handset	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Auto Programming
Starswitch - Console	1) Soundpro Headset & Amp with 2 prong plug 2) Jabra Headset & Amp with 2 prong plug 3) Plantronics H top & P10 Amp	Option 2 - Adjust Mic setting on Amp to C Option 3 - Adjust GN8000 setting to G
Starswitch - Digital Handset	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Release/headset key is programmable
Starswitch - Reflexes	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Auto Programming
4300 Series - Console	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Auto programming
Digital Handset 4321 4304 & Others	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	4321 & 4304 headset compatible if operating in ACD groups

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4200 and 4400 Series - 4001, 4003, 4010	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Phone does not have headset port and cannot be programmed
4011, 4012, 4020, 4023, 4034, 4035, 4040	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Phone does not have headset port but can have release/headset key programmed
4098 IP Phone 4059 Console	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Plugs into handset port
DECT Handsets - 4074B	Not Compatible	
DECT Handsets - 4074H, 200	1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & Curly Cord part# GN88000146 3) Plantronics H top & SP9007 with 2.5mm plug	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
Alcatel IP Phone 4018, 4019	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Connect via handset port Some 4019 models have 3.5mm headset port
Alcatel IP Phones 4028, 4038, 4068 Alcatel Omni 4029, 4039 4068 is Bluetooth compatible	1) Soundpro Direct Connect with 3.5mm plug mod# M013 2) Jabra Direct Connect with 3.5mm plug mod# M013 3) Plantronics H top & SP9007 with 3.5mm plug mod	3.5mm headset port; program speakerphone key (Settings/Phone/Jack/Select Headset)
IP Phone 4047	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	
Omni UFKT 10D UF Director UF Executive UF Standard UF 15	1) Soundpro Direct Connect with reversed RJ 2) Jabra Headset with R Cord 3) Plantronics H top & A10-16 with reversed RJ	Phones can be programmed except UF 15 To Program Headset: #, 5, 6, # Note: Use setting 6 on GN Smart Cord
Omni Keyphone	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Omni T200	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Option 3 - Setting C
Pimphony IP Softphone	1) Jabra Headset & USB Adapter 2) Plantronics H top & DA40	Wireless headset requires USB
Electronic Hookswitch for Wireless Headsets: Use Jabra EHS Adapter with GN9350e, GN9330e or GN9120 EHS versions, PRO and GO 9400 series instead of GN1000 handset lifter For Alcatel IP Touch 4068, 4028, 4038, 4029, 4039, use GN14201-09 For Alcatel 4028EE, 4038EE, 4058EE, use GN14201-20		
Aria / LG System Telephones 16/28/34/100/148/162/186	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer and end calls.
Select Keysets - 34E/100/186	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer and end calls.
System Telephones 20, 50, 300, 600	1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer and end calls.

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LKD8DS	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16 	
Aria 7000 series LKD30DS etc LDP-700 IP Handsets	<ol style="list-style-type: none"> 1) Jabra Headset with GN88000146 via headset port 2) Soundpro Direct Connect 3) Jabra Headset & GN88000101 4) Plantronics H top & A10-16 	<p>7000 series has 2.5mm jack however phone casing impedes connection of the cord. Use direct connect to handset port. Can program release key: Press Menu, Advanced Program Select "headset mode" if via headset port or "ear mic" if via handset Make calls with speaker button.</p> <p>Don't use B10 on IP handsets.</p>
Aria 8000 series iPecs	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16 	<p>Has headset port. No handset lifters for wireless</p>
Aria LKD30D, LKD30LD	<ol style="list-style-type: none"> 1) Jabra Headset with GN88000146 via headset port 2) Soundpro Direct Connect 3) Jabra Headset & GN88000101 4) Plantronics H top & A10-16 	<p>7000 series has 2.5mm jack however phone casing impedes connection of the cord. Use direct connect to handset port. Can program release key. Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer and end calls.</p>
LG GD36D, KD36D	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
Aristel AV Series DKP10, DKP30, DKP31, DKP33 DKP50, DKP51, DKP53, DKP53B	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	To programme release/headset key press speaker #53#
KP10, KP30, DKP30X	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	To programme release/headset key press speaker # 56
DKP50X DV Series	<ol style="list-style-type: none"> 1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & Curly Cord GN88000146 3) Plantronics H top & SP9007 with 2.5mm plug modification 	<p>M002 modification suits the 2.5mm headset jack for corded phones (charges apply)</p> <p>If using handset port programme headset key #56</p>
Aspect Teleset 2, Teleset 3	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16 	<p>Can be programmed Use either LHS or RHS port</p>
Winset	<ol style="list-style-type: none"> 1) Jabra Direct Connect 2) Soundpro Headset & Amp 3) Plantronics H top & A10-16 	Can be programmed
Aurora ACC3100 / 103 Mini-COM	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
Audioline Tel6, Tel7, Tel8, Tel17, Tel18, Tel25, Tel51, AUB3, AUB4 502, 503, 505, 506, Phone Easy	<ol style="list-style-type: none"> 1) Telephone Headset Pack 3) Soundpro Headset & Amp 4) Jabra Headset & Amp 5) Plantronics H top & Amp 	Cannot be programmed.
Avaya / Lucent 1400 Series	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Plantronics H-top with HIC cable 3) Jabra Headset and Smartcord GN8801199 	For GN, set Smartcord compatibility dial to 7

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1603	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
1608 IP 1616IP	<ol style="list-style-type: none"> 1) Plantronics H top with HIS-01 cord 2) Soundpro Direct Connect with Reverse RJ (M004) 3) Jabra Headset with R cord (GN88000106) 	HIS-01 cord part# 72442-01
Avaya IP Telephone Series 1 : 4606, 4612, 4624 Series 2 : 4602, 4620, 4630	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16 	<p>HIP-01 cord part# 61804-01 Option 4 - receive levels need to be checked</p> <p>NOTE: Use HIP cord for 4620 pre 2004 manuf date & HIC cord for post 2004 manuf date</p> <p>4621 SW: if using Soundshield go to Options>AGS Setting>Disable AGC</p>
Avaya INDeX IP/Office 2030, 2060, 2050, 2050IR	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Headset & GN88000101 3) Plantronics H top & A10-16 	Use B10 to swap between handset/headset
2402, 2410, 2420 Series 4621 IP Phone	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & HIC-01 cable 	HIC-01 cord part# 49323-01
ACD Consoles Call Master 3 Call Master 4	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp with 2 prong plug 2) Jabra Headset & Amp with 2 prong plug 3) Plantronics H top & Amp with 2 prong plug 	<p>Option 1 - MIC setting C, compatibility switch B</p> <p>Option 3 - Setting 1 on M12 Amp</p>
Call Master 5 Call Master 6	<ol style="list-style-type: none"> 1) Plantronics H top only 2) Soundpro Headset & Amp Cord 3) Jabra Headset & B Cord 	Call Master 5 & 6 already have Plantronics Vista cord attached to unit. Remove Plantronics Vista cord for Options 2, 3 & 4
Call Master 603 Call Master Plus Attendant Console 302	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp with 2 prong plug 2) Jabra Headset & Amp with 2 prong plug 3) Plantronics H top & Amp with 2 prong plug 	<p>Option 2 - Adjust Mic setting to C</p> <p>Option 4 - Setting 1 on M12 Amp</p>
4400 Series, 4610	<ol style="list-style-type: none"> 1) Plantronics H top with HIC-01 cord 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	HIC-01 cord part# is 49323-01
5400 Series 5420, 5610	<ol style="list-style-type: none"> 1) Plantronics H top with HIC-01 cord 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top & A10-16 	HIC-01 cord part# is 49323-01
IP Series 5601, 5602, 5608, 5620	<ol style="list-style-type: none"> 1) Plantronics H top with HIC-01 cord 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	HIC-01 cord part# is 49323-01
6408D+M Series 6416D+M Series 6424D+M Series	<ol style="list-style-type: none"> 1) Plantronics H top with HIC-01 cord 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp 	HIC-01 cord part# is 49323-01

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6408D+ 6416D+ 6424D+	1) Soundpro Direct Connect 2) Plantronics H top with HIC-01 cord 3) Jabra Direct Connect	Telephone needs to be programmed with a release/headset key to deactivate calls. Remove the telephone handset and plug headset into socket, all calls via headset only or use B10.
7400 Series 7401, 7401 Plus 7406, 7406 Plus 7407, 7407 Plus 7410, 7410 Plus 7434, 7444 & 7444 Plus	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & HIC-01 cable	Phone must be programmed with a release key
8400 Series 8403 8410B 8410D 8434DX	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & HIC-01 cable	Plug into headset socket, will lose the use of the handset. Can be programmed. Reverse handset wall mounting hook to keep handset from depressing hook.
9101, 9103	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & HIC-01 cable	Connect via headset port, can use B10 to swap between handset/headset.
Voiceworks CS Voiceworks ACS - 910, 930, 930a, 960a	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & HIC-01 cable	
9620, 9630, 9640, 9650	1) Soundpro Direct Connect with reversed RJ (M004) 2) Jabra Headset with R Cord 3) Plantronics H-top with HIS cable	Connect via headset port. GN smart cord doesn't work.
AT&T Digital	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Electronic Hookswitch for Wireless Headsets: Use Plantronics EHS APV-6A for 1400 series. APV-6B for 5420 Use Jabra EHS GN14201-19 for 2420 (ver B on IP switch), 2420 (with IP firmware > 4.0), Firmware > 1.8 for 4610 & 4610SW, 4620 & 4620SW, 4621 & 4621SW, 4622 & 4622SW, 4625 & 4625SW, 4630 & 4630SW, 5420, 5620, 5621, 5625. Use Jabra EHS GN14201-20 for 1400, 1608, 1616, 2410, 5410, 5610, 6416D+M, 6424D+M, 9620, 9630, 9640, 9650.		
British Telecom (BT) Dealing room system 12000, 601, 80/30, 60/50 CT100, CT250	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	May require 6x4 modular stub and socket cables
CISCO 7911, 7912 IP Phones	1) Soundpro Direct Connect with reversed RJ (M004) 2) Jabra Headset & R Cord 3) Plantronics H-top with SP9018 and reversed RJ (M004)	Headset connects via headset port. Can use B10 to swap between handset/headset. B10 setting A1 on 7912. B10 setting A4 on 7911.
7902, 7905, 7910, 7970, 7971, 7960, 7940 7962G IP Phones	1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top & SP9007	Dedicated headset port *CS60 in handset port only, use New Call/End Call key with handset on hook. 7941 needs KJBOX to use handset via Soundshield. 7960: CS60 settings w/out HL10: connect to headset port, Config 4, tx B rx 3.
7925 IP Phone	1) Bluetooth wireless headset 2) Plantronics M175C	Cordless phone with Bluetooth pairing - DECT wireless N/A

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7920	1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & GN88000146 Cord 3) Plantronics H top & SP9007 with 2.5mm plug modification	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
521G, 521SG, 524G, 524SG SPA525G IP Phones	1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & GN88000146 Cord 3) Plantronics H top & SP9008	2.5mm headset jack
921, 941, 942, 962 SPA942 IP Phones	1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & GN88000146 Cord 3) Plantronics H top & SP9008	2.5mm headset jack

Electronic Hookswitch for Wireless Headsets:

Use Plantronics HHC Electronic Hookswitch (Polaris part# AP-4) instead of HL10 handset lifter with any Plantronics Wireless Headset. Use Jabra HHC Adapter with GN9350 or GN9120 EHS versions instead of GN1000 handset lifter (Polaris part# GN14201-16). Compatible on: 7921, 7942G, 7945G, 7962G, 7965G, 7975G with SIP firmware version 8.3(3) or higher. Set phone settings: Settings>Device Config>Media Config>Headset Hookswitch Control>Enabled.

Commander

Commander AN	Not Compatible	Hardwired but can be converted to modular plug
Commander BN	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp S12 not compatible	Cannot be programmed
Commander D	1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top & SP9007	Headset program (SPKR) 626 (SPKR)
Commander E	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Option 2 - System setting C
Commander F	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Commander HX	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Headset program - press #151# Handset program - press #150#
Commander I	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & HIC-01 cable	Can be programmed
Commander N	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Only if hardwired cord has been modified Option 4 - Setting No 1 on M12
Commander NT Principle Advantage Standard Economy	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16 4) Soundpro Headset & Amp 5) Jabra Headset & Amp 6) Plantronics H top & Amp S12 not compatible	The Economy station does not have a headset socket. Set Amp through headset socket. Handsfree key will operate as headset release key when headset is in use.
Commander S206, 408, 824	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Commander S207, 416, 620 Commander T105	Not Compatible	Hardwired

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Commander T106, 210	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
Commander Elite	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16 	Headset port
Commander Vision	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16 	Headset connects via handset port. Can use B10 to swap between handset/headset.
Commander Connect 760/40, 760/41	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16 	Headset port Use programming buttons to select headset mode.
Datapoint Infoswitch ACD	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top & SP9007 	Requires D modification - phone specific product
DBA SmartTalk 308	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
Smarttalk TNG3	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
DeTeWe OpenCom 100 Series 73IP, 75IP	<ol style="list-style-type: none"> 1) Plantronics H Top with cord part# 38340-01 	Use CS60 with AP1 No GN1000 or HL10
DORO Congress 100, 200, 305	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16 	Dedicated headset port
AFTI 20, 22, 30, 40 CRT10	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
Ericsson ASB30 Console ASB100 Console ASB900 Console	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	Lemo Plug required - supplied by Ericsson Option 2 - Amp Mic Setting C Option 4 - M12 Amplifier Setting 1 Headset/release key can be programmed
ACP1000	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
BCS 150 - Console 2754	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	Lemo Plug required - supplied by Ericsson Option 2 - Amp Mic Setting C
BCS 150 - 2751, 2752, 2755, 2753	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	Can be programmed. Can use direct connect headsets but receive may be low.
BP24, 40, 50 BP8-111c	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
Select	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	Headset switch on phone

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MD110/ BP150/ BP250/ MD Express 199/ 202/ 203 DBC 2011, 22401 Dialog 3000 Series 3201/ 3202/ 3203 /3210/ 3211/ 3213/ Console 2663	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Can be programmed Can use direct connect headsets but receive may be low.
Dialog 4000 Series for MD110, 4220 Lite	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	No headset port or release key Can use direct connect headsets but receive may be low.
4222/4223/4224/4225	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Headset port with release key Note: On 4222, CS60 only works in handset port. 4222 needs bluetack to affix handset lifter.
IP Series 4422, 4425	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
DBC-503, 214	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Cannot be programmed
Tempo 28i / 96i	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Dialog 2561	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	No headset port
DBC 22201, 22301	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Headset port
Fujitsu F600 Series - Attendant (610 / 620 / 640) Console, AT-I, AT-II, AT-III, AT-IV	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Can be programmed
E600 Essence - Attendant Console, DTEL48D, FDT-1, FDT-3, FDT-4, WINATT Consoles (E630 / E650)	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Can be programmed
F9600 Series - ATTCO D6, ATTCO D7, MLDTI, MDLTII, MLDTIII, MLDTIV, DT12DS, DT24DS	1) Plantronics H top with Fujitsu Cord 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Fujitsu Cord part# 21847-06
F9600 Series - AT, ET Phones	1) Jabra Direct Connect with R Cord	R Cord has reversed RJ
Coral - TA-2002 / TA2002 BL TA-2002H / TA-2002HBL DST (Digital std tel) DKT-1110 / DKT- 1110 BL DXT-2320 / DKT-2320 BL DKT-2321 / DKT-2321 BL DKT-2322 / DKT-2322 BL GKT 4320 / GKT 4320 BL	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Headset key can be programmed by technician from maintenance console
Flexset 280D	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	If using B10: setting 4B

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GPT Plessey M3000/M5000	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp with PL plug 2) Jabra Headset & Amp with PL plug 3) Plantronics H top & Amp with PL plug 	PL Plug also known as BPO 431 or BPO Left - phone specific product
ISDX MKI, MKIII, MKIIIA, MKIV Screen Console	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp with PL plug 2) Jabra Headset & Amp with PL plug 3) Plantronics H top & Amp with PL plug 	PR Plug also known as BPO 430 or BPO Right - phone specific product Option 2 - MIC setting C Option 4 - Setting 1 on M12 Amp
ISDT, ISDT300 DX 20 Console	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	
CDSS System	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp with J plug 2) Jabra Headset & Amp with J plug 3) Plantronics H top & Amp with J plug 	J Plug also known as BPO 420 (phone specific product) Option 2 - MIC setting C Option 4 - Setting 1 on M12 Amp
M8/M8+ Handset M1000/M2000	Not Compatible	
Hyundai Handsets	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	For HX, program headset with handset on receiver ### (on) and ##* (off) Option 4 - Setting 5 on Amp
Hybrex DK1-21, DK2-21, DK3-21, DK6-21, DK6-31, DK6-33	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16 	Headset Mode "Speaker 775" Headset Mode "Speaker 775" Some phones are Bluetooth enabled but can not be used with BT headsets that require passwords (eg Voyagers or Jabra M5390)
KPU61H, AK1-21	<ol style="list-style-type: none"> 1) Plantronics H top with Fujitsu Cord 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 	Headset Mode "Speaker 775"
DK1-31, DK3-31, DK3-33, AK1-23, KPU61, KPU62, KPU63, AK1-22	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	Headset Mode "Speaker 775" KPU63 cannot be programmed
IPC IQMX Trading Turret	<ol style="list-style-type: none"> 1) Plantronics H-top with SP9018 	Connect via B10 switcher Do not use A10-16 All wireless will work
Interquartz 9825, 9826, 9836, 9837 IQTEL80, IQTEL300, IQTEL500 IQ50, IQ90, IQ250, IQ450, IQE2, IQE3 Studio Series 20 / 25	<ol style="list-style-type: none"> 1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp 	For option 3 & 4, turn handset volume on phone down & use Amp to control volume. Phone cannot be programmed, will need to lift handset on/off hook to answer/end calls.
IQTEL300 Headset mode IQTEL500 Headset mode	<ol style="list-style-type: none"> 1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16 	
IQ350, IQ550, 260 , 360 333, 560, 750, IDEA 330, 331	<ol style="list-style-type: none"> 1) Soundpro Headset with Amp Cord 2) Soundpro Direct Connect 3) Jabra Direct Connect 4) Plantronics H top with SP9007 	Options 1 & 4 choose V on switch under phone. Options 2 & 3 choose P on switch under phone.

Equipment Type	Headset Type	Set up Information
Leader Leaderphone HS Series 726, 852, 1025HS, 1026, 1026HS	1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top with SP9007	1026HS has Polarity switch - use V for Amps cord, P for Direct connect cords. On 1025HS, switch says "Type 1" or "Type 2"
Handsets	1) Telephone Headset Pack 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Cannot be programmed. Need to lift handset on/off hook.
Linksys PHB1100, PHM1200	1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top with SP9007	
SPA901	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
SPA921, SPA922, SPA941, SPA942, SPA962	1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & GN88000146 Cord 3) Plantronics H top & SP9007 modified with 2.5mm plug	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
Matrix EON48, NEO10	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
Mitel SX2000 - Console & Handset	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
16E/24E - Superset 3 & 4	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Consoles 6, 7, 7000PC	1) Soundpro Headset & Amp with 2 prong plug 2) Plantronics H top with P10 Amp 3) Jabra Headset & Amp with 2 prong plug	
SuperSet 4000 Series 4015, 4025, 4125, 4150	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
5000 & 5200 Series IP Phones 5001, 5005, 5010, 5020, 5020i, 5140, 5201, 5205, 5215, 5220, 5230, 5240, 5330, 5340, 5312	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	5001, 5201 cannot be programmed - use headset and amp 5005, 5205 release key programmable All others have headset port and release key as standard. 5312/5330/5340 cannot use lifter - phone is angled too high
5550 IP Phone	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	No handset cradle so cannot use handset lifter; use answer key to take calls with wireless headset.
NEC AT3 / AT3B / AT30	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	

Equipment Type	Headset Type	Set up Information
NEAX 7400 ICS - SN694, SN626 SN708, HA630Z Also known as ETJ series	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Option 2 - Amp Mic Setting C Option 4 - Setting 1 on M12 Amp Phone has existing NEC Slim line K plug, (2 prong) Amp connects into K Plug.
Dterm 8DC, 16DS, 16DD, 24DS Also known as ETJ series	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	If phone has existing NEC ADA1 adapter, direct connect headset is recommended and then phone can be programmed.
NEAX7400IMX - SN716 Dterm DTP8, DTP16D (65 series) Dterm 75 Also known as ETJ series	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Can be programmed by phone technician Models vary, so not all will have a headset port - use headset and amp *Noise Canc works best on DTP16D
DTP32D	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Can be programmed by phone technician
NEAX2400 - SN611 Console (2400 SDS) Also known as ETE series	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Remove large plate under unit by lifting lever on right side. Slide plate towards you. Set the four position to D.
NEAX 2400 - HA630Z Console, SN626 Also known as ETE series	1) Plantronics H top with M12 Amp (no batteries) with 2 prong plug 2) Soundpro Headset & Amp (no batteries) with 2 prong plug 3) Jabra Headset & Amp (no batteries) with 2 prong plug	Setting 1 on M12 Setting A on A1000, Mic on C, still might be muffled.
NEAX 2400 - Dterm HB, Dterm IIB, DtermIII, Dterm 6D Dterm 16D, Dterm V Also known as ETE series	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Dterm 6D, 16D & V can be programmed by phone technician
NECD3, D5	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	D5 can have release key. Option 4 - Amp may require cable to be reversed
Ranger AK	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Option 4 - if buzzing occurs, reverse cable on Amp
Ranger DK/NDK Also known as ETW series	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	If phone has existing NEC ADA1 adapter, direct connect headset is recommended and then phone can be programmed
NDK9000 Also known as ETW series	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Option 2 - Amp Mic Setting C
Ranger Pro - DTU8 (Pro Talk) DTU16D (Pro Exec) DTU32D (Pro Mstr)	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Can be programmed by phone technician
Xen Axis, Master - DTU Handsets IPK / Look / Exec / Pro	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Can be programmed by phone technician
Xen Alpha Handsets - DTB Handsets Talk / Vision Handsets	1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top & SP9007	Cannot be programmed

Equipment Type	Headset Type	Set up Information
Xen Topaz Handsets - Topaz Talk Topaz Vision	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	No headset port
Dterm i Series, Aspire ITR 8D3A	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Headset/release key can be programmed by NEC technician via phone.
Electra Elite Dterm Series E DTU-8, DTU-8D, DTU-16, DTU-16D, DTU-32, DTU-32D, DTP-8, DTP-8D, DTP-16, DTP-16D, DTP-32, DTP-32D	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
DTR 16D	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
DT300, DT700 IP Phone	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
Nitsuko DX Series	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Can be programmed by technician or lift handset on/off hook.
TX Series	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Nortel/Meridian/Exicom SL-1, 100 Digital	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Meridian - M1250 Console, M1309 ACD Handset M2216 ACD Handset	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	M1250 requires K (2 prong) plug Can be programmed by phone technician. Turn handset volume down, use Amp to control volume.
M2006, M2008, M2317 M5216, M5316 (aka 578/19)	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Can be programmed by phone technician
M2216	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Connect to handset port
M2616, M6320	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Can be programmed by phone technician
M2250 Console	1) Soundpro Headset & Amp with 2 prong plug 2) Jabra Headset & Amp with 2 prong plug 3) Plantronics H top & P10 Amp	Console volume down, use Amp to control volume. Can use wireless headset with 2 prong plug; cannot use handset lifter.
GSX Range, GDK Range - Elite, Aria 2 Button, 8 Button, 30 Button, Director	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Can be programmed by phone technician. Turn handset volume down, use Amp to control volume. Option 4 for GSX, GDK, setting 1 and no batteries in Amp.
3901	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	

Equipment Type	Headset Type	Set up Information
Business Series Terminals T7100	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
1002, 1004, 1007 IP Phone 1120e, 1140e, 1150e IP Phones 2002, 2004, 2007 IP Phone	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Unit has headset port and release key 1140 angle too steep for handset lifter
M3902	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
M3903, M3904, M3905, M7208, M7310, M7308, M7316 M7324, M7900, T7208, T7316 NT8B20, NT8B30, NT8B40, NT8B50, NTZK23AA	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Or use headset and amp via headset port to allow onhook use CS60: rotary setting = 1; TX under base = B; RX on rear = 2.
Exicom Goldstar KD36W	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Connect to handset port
BCM Series (Business Call Manager)	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
OKI IP-10DS U-24D	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Can programme ans/release key
IP-20DHF	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
Ri-30D	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Program speaker button for headset: Menu, Others, No.2 Headset/Handset, No.3 Headset 1
Oricom TP29	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Set polarity switch to "2"
Panasonic KXT Range (analogue) 123210, 123220, 123235, 123250, 1232TD 2332, 2315, 2260 KX-T7750AL	1) Telephone Headset Pack 2) Soundpro Headset & Amp 3) Jabra Headset & Amp 4) Plantronics H top & Amp	Option 2, 3 & 4 - Phones can't be programmed, need to lift handset on/off hook
Analogue Proprietary handsets 7030, 7050A, 7250AL, 7450, 7330, 7350, 7665, KX-F50	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
KXT AL Range 7220, 7230, 7235, 7433, 7560, 7565 Digital Proprietary handsets KX-T7433AL, T7436AL, T7425AL	1) Soundpro Direct Connect with B10 switcher 2) Soundpro Direct Connect with reversed RJ 3) Jabra Headset & R Cord 4) Plantronics H top & A10-16 with reversed RJ	Option 1 - B10 setting is 1, selection B Headset programming - press PROGRAM, dial 999, dial 1 for handset or 2 for headset, followed by STORE, PROGRAM
Analogue handsets KX-T7730AL KX-TG2421, KX-TG2431 KX-TG5821, 5822, 5838, 5839	1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & GN88000146 Cord 3) Plantronics H top & SP9007 with 2.5mm plug modification	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)

Equipment Type	Headset Type	Set up Information
Hybrid IP-PBX Range KX-T7633AL, T7630AL, T7625AL, KX-T7667 DP Handsets KX-DT333, KX-DT343, KX-DT346	1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & GN88000146 Cord 3) Plantronics H top & SP9007 with 2.5mm plug modification	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
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Phillips 7655	1) Soundpro Direct Connect with reversed RJ 2) Jabra Headset & R Cord reversed RJ	
D1200 Console	1) Soundpro Headset & Amp + 2-prong plug 2) Jabra Headset & Amp+ 2-prong plug 3) Plantronics H top & P10	
D1200 Handsets 30P, IS Series, SBX Range	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Sopho S and Sopho K Console	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Requires D Plug, also known as FKS plug (Phone specific product)
Sopho S and Sopho K Handsets	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
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Polaris NRX Business Telephones NRX-1, NRX-4	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Need to lift handset on/off hook to answer/end calls.
NRX-2H, NRX-3, NRX-5, NRX-6H	1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top & SP9007	Phones have headset port and release key. Recommend CS60/HL10 rather than GN9330/GN1000 because you can't hear the incoming call beeps.
NRXEVO250, NRXEVO350, NRXEVO450	1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top & SP9007	Phones have headset port, release key and supervisor port (no Y cord req'd). For wireless use HL10; cannot hear incoming beeps when using GN1000.
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Polycom IP Telephones IP300, IP500, IP600	1) Soundpro Direct Connect with leatherette ear cushion 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Cannot use handset lifters.
IP330, IP601	1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & GN88000146 Cord 3) Plantronics H top & SP9007 with 2.5mm plug modification	M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
CX200, CX700	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top with A10-16	
Electronic Hookswitch for Wireless Headsets: Use Plantronics Electronic Hookswitch (Polaris part# 38438-01) instead of HL10 handset lifter with any Plantronics Wireless Headset. Use Jabra HHC Adapter with GN9350, GN9330e, or GN9120 EHS versions instead of GN1000 handset lifter (Polaris part# GN14201-17). Compatible with Polycom IP 320*/330*, 430, 550, 560, 650 and 670. *Requires 2.5mm to RJ9 cord, available from Polycom.		

Equipment Type	Headset Type	Set up Information
Rockwell Sectra View 1, 2, Set Convergence	1) Soundpro Headset & Amp 2) Plantronics H top & E10 Amp 3) Jabra Headset & Amp	Option 2 - Amp Mic Setting C
Transend	1) Soundpro Headset & Amp 2) Plantronics H top & MX10 3) Jabra Headset & Amp	
Spectraset 150	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
Samsung DCS, DCS 70 & DCS Compact SLTe, 6B Basic, STD 12B, LCD24B, LCDIvory 24B, Economy digital	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16 Note: On iDCS 8D Handset, Spro10ND is better than Spro10D.	To enable ANS/RLS key press TRSF 110 then 20 for handset or 21 for handset and press TRSF to store. ANS/RLS light will be on to indicate headset is active. *For DCS #151# for ON and #150# for OFF* HL10 does not give incoming call alert
DX Series	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	HL10 does not give incoming call alert
DCS Gateway	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	HL10 does not give incoming call alert
HX - Standard or Executive Keystation	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	To enable ANS/RLS key press TRSF 110 then 20 for handset or 21 for handset and press TRSF to store. ANS/RLS light will be on to indicate headset is active. HL10 does not give incoming call alert
DS 5000 Series DS 5021D	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	HL10 does not give incoming call alert
DECT Handsets (SPR5000)	Not Compatible	
Fax Machines SF150, SF110T, SF1600, SF2900M, SF4000, SF4100, SF4120, SF5500, SF5600, SF6050	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	HL10 does not give incoming call alert
ShoreTel IP 110, IP 115	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
IP 212K, IP 230, IP 230g, IP 265, IP 560, IP560g IP565g	1) Soundpro with A10-16 and SP5075 2) Jabra Headset & Smart Cord GN8801199 3) Plantronics H top & A10-16	Dedicated headset port with built-in amplifier Headset lifter won't fit 565g is Bluetooth Compatible Built-in EHS - see below Smartcord setting 7
Softphone	1) Any USB Headset	

Electronic Hookswitch for Wireless Headsets:

Shoretel IP phones have in-built EHS adaptors. No EHS or lifter is necessary for remote answering with CS60 or GN9300 series headsets.

No incoming call alert is provided by the in-built EHS. For incoming call alert use Plantronics RD-1 78887-01 Ring Alert Pod for CS60. Suitable for IP212K, IP230, IP265, IP500, IP530, IP560, IP560g, IP600 with software version 7.0. Date code on phone must end with "GE" or "-03" or higher.

No incoming call alert for Jabra headsets.

Equipment Type	Headset Type	Set up Information
Siemens ISDX System - Console MK1 MK111, MK111A, MKV1	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Occasionally requires U plug, also known as BPO 430 - phone specific product
ISDX System ISDT, ISDT300, QLINK agent set	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Wiring varies, compatibility is not guaranteed.
ISDX System - ISDT 300+ M8 / M8+ / M1200 / M2000	Not Compatible	
ISDX System Multiline ML16S/M3000	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Requires U plug, also known as BPO 430 - phone specific product. Turn handset volume down, use Amp to control volume.
CSS System Console	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Requires U plug, also known as BPO 430 - phone specific product. Turn handset volume down, use Amp to control volume.
Hicom 110/120/130 Ultrasat standard Comfort Ultrasat	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Release key programmable, replaces handsfree function but only available on version 2 with comfort phone.
Hicom 100 - T8, T16D	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Hicom 100 - T16	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
Hicom 400 / 300 / 118 / 150 Optiset E - Entry / Memory Basic Standard / Advance	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Can be programmed Plug into handset socket, will lose the use of the handset.
Advance Plus	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Plug into handset socket
EMS Attendant Console 12000, 601, 80/30, 60/60	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Requires M plug - phone specific product
2 Wire Telephones Profiset 10 & 30 Set 211, Set 221	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
PC Based Optiset	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Requires adapter set AC2 between handset and Amplifier. Adapter available as an accessory with Hicom.
Optipoint 400, 500 Entry and Economy	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Optipoint 400, 500 Standard and Advance	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	

Electronic Hookswitch for Wireless Headsets:

Use Plantronics HHC Electronic Hookswitch (Polaris part# AP-1A) instead of HL10 handset lifter with any Plantronics Wireless Headset.
 Use Jabra HHC Adapter with GN9350 or GN9120 EHS versions instead of GN1000 handset lifter (Polaris part# GN14201-10).
 Compatible with: Siemens Optipoint 410/420 Std/Adv, Optipoint 500 Basic/Std/Adv/Eco
 Plus Optipoint 600 (all with Optipoint acoustic adapter version 10 or higher)
 Compatible with HiPath 500 V5, HiPath 1220 v2.1 (Build 032), HiPath 2000 V1, HiPath 3000 V4.0 SMR7 or HiPath 4000 V1.

Equipment Type	Headset Type	Set up Information
Snom 300, 320, 360, 370	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
SOX / Tennyson Handset	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	0 is headset off, 1 is headset on Use speaker/handsfree button for headset operation. Use setting No 5 to adjust volume.
Sun Moon Star Digital Key System	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Tandberg 150MXP Videophone	1) Soundpro Headset & Curly Cord part# SP5025 2) Jabra Headset & GN88000146 Cord 3) Plantronics H top & SP9007 with 2.5mm plug	M002 modification suits the 2.5mm headset jack for corded phones (charges apply) If using CS60 through headset jack use SP9013 cable.
Telstra Access 25 & 35 Access 228, 248	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Telstra Slim 50	Not Compatible	Handset is hardwired
Telstra E PABX	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
Touchfone 200, 300, 400 Executive T1000S T1000CND Some new models have headset port	1) Telephone Headset Pack 2) Soundpro Headset & Amp Cord 3) Jabra Headset & B Cord 4) Plantronics H top & SP9007 5) Plantronics H top & Amp S12 not recommended	Phone cannot be programmed, need to lift handset on/off hook to answer/end calls. Option 2, 3, and 4 - will lose use of handset. *On T1000 need KJBOX to use handset via amp or Soundshield. Connect handset curly cord to Kjbox to amp headset port.
M5216 P ACD (discontinued)	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Dedicated headset port. Headset auto select (Program) (Headset) Recommend Spro10ND with leather not foam
M6320	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Two headset ports for training (no Y cord required)
M7310N	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Dedicated headset port
Freedom 500	1) Plantronics H top with 3.5mm right angle QD cord	Part number of cord is SP9027
Spectrum M5316 P Prof	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Amp can be plugged into headset or handset socket (direct connect headsets may cause low receive volumes)
Spectrum BT450	1) Soundpro Headset & Amp Cord 2) Jabra Headset & B Cord 3) Plantronics H top & SP9007	Dedicated headset port
Spectrum M5317	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	Amp can be plugged into headset or handset socket. Direct Connect headsets may cause low volume.

Equipment Type	Headset Type	Set up Information
Toshiba Strata CT, Strata DK PABX with: Handsets 2500 Series Handsets 3500 Series	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	If customer has DK/HEAD adaptor from Toshiba, can use direct connect DKT 2000 series: use GN Smart Cord on setting 7.
3000 Series	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	
Uniden FP099, FP103, FP105	1) Soundpro Headset & Amp 2) Jabra Headset & Amp 3) Plantronics H top & Amp	
SSE17+1	Not Compatible	
Zultys ZIP2x2	1) Soundpro Direct Connect 2) Jabra Direct Connect 3) Plantronics H top & A10-16	Connect via handset port, leave handset on hook. Note: GN1000 is too big for this handset and other ZIP2 models.
ZIP4x4, ZIP4x5	1) Soundpro Headset with Curly Cord part# SP5025 2) Jabra Headset & GN88000146 Cord 3) Plantronics H top & SP9007 with 2.5mm plug modification	2.5mm headset port M002 modification suits the 2.5mm headset jack for corded phones (charges apply)
ZIP4x4L	1) Soundpro Headset & Amp with 2 prong plug 2) Jabra Headset & Amp with 2 prong plug 3) Plantronics H top & P10 Amp with 2 prong plug	PC headsets with soundcard conn also work in headset port. Wireless units - use handset port.